



2026 Conference



April 7, 2026 - April 10, 2026
Embassy Suites Huntsville
800 Monroe St SW
Huntsville, AL 35801

President's Welcome

Welcome to the 58th Annual Alabama Association of Student Financial Aid Administrators (AASFAA) Conference! I am thrilled to have each of you here as we gather under this year's theme: "Aim for the Stars: Rocketing FA Together." This conference is more than just professional development, it's about you. It's about the impact you make in financial aid, the students you serve, and the connections you build. I encourage you to take full advantage of every networking opportunity. Engage with colleagues, share experiences, and build relationships that will last well beyond this event.

AASFAA thrives because of dedicated professionals like you. As you participate in sessions and discussions, I encourage you to think about how you can get involved—whether by joining a committee or pursuing a leadership role. Your voice and contributions are essential to shaping the future of financial aid in Alabama.

A special thank you to our Conference Committee for their hard work and dedication in making this event possible. Their efforts have created a meaningful and engaging experience for us all.

Thank you for being part of AASFAA and for your commitment to students across our state. I hope you have a fantastic conference—learn, connect, and enjoy!

Jamie Burt
AASFAA President 2025-2026



President-Elect Welcome

Dear AASFAA Spring Conference Attendees,

Welcome to the 2026 Alabama Association of Student Financial Aid Administrators (AASFAA) Spring Conference! It is my sincere pleasure, as President-elect, to greet each of you as we gather April 7 – 10 at the Embassy Suites in Huntsville, Alabama.

This year’s theme, “Rocketing FA Together,” reflects both the innovative spirit of our profession and the unique energy of our host city—home to groundbreaking achievements in space exploration. Just as NASA has long demonstrated the power of collaboration and vision, so too does our financial aid community thrive when we come together to share knowledge, strengthen partnerships, and support one another in service to students.

Whether you are a return attendee or joining us for the first time, I encourage you to fully engage in the sessions, discussions, and networking opportunities throughout the conference. This is a time to learn from one another, exchange ideas, and gain fresh perspectives that will help us better serve our institutions and, most importantly, our students.

On behalf of AASFAA leadership, thank you for your commitment to the profession and for taking the time to be part of this important event. Your dedication and passion are what propel our organization—and the students we serve—forward.

I hope you find this conference both enriching and inspiring. Together, let’s continue rocketing financial aid forward.

Warm regards,
Robert Douglass
President-elect, AASFAA



2025-2026 Conference Committee

<u>Name</u>	<u>Affiliation</u>
Libya Hunter	Bishop State Community College
Stephanie Miller	Central Alabama Community College
Celena Tullos	Auburn University
LaNisha Leslie	Alabama A&M
Marcus Byrd	Alabama A&M
Shannone Jones	Ineptia
Lakecia Taylor	Fortis Institute
Taylor Hilyer	Alabama Community College System
Jamie Burt	The University of Alabama
Vicki Johnson	Coastal Alabama Community College
Gail Beggs	Coastal Alabama Community College
LaTasha Dove	Lawson State Community College
William Washburn	University of West Alabama
Lana Bridges	Unviversity of West Alabama
Alantra Pearce	University of West Alabama

2025-2026 Committee Chairs

<u>Name</u>	<u>Position</u>	<u>Affiliation</u>
Awards & Recognition	Taylor Hilyer	Alabama Community Collete Sytem
Membership	Latasha Dove	Lawson State Community Collegge
Nominations & Elections	Taylor Hilyer	Alabama Community Collete Sytem
Professional Development	Libya Hunter	Bishop State Community College
Association Governance	Stephanie Miller	Central Alabama Community College
Budget and Finance	Cassandra Renee Hollins	Lawson State Community College
Business Partners	Shannon Jones	Inceptia
Communication and Outreach	Melissa Todd	Southern Union State Community College
Conference	Robert Douglass	Jefferson State Community College
Electronic Services	Taylor Hilyer	Alabama Community Collete Sytem
Historical	Lisa Lilly	Northwest Shoals Community College
Legislative Relations	Celena Tullos	Auburn University

Meet The Board



President
Jamie Burt
The University of Alabama



Past-President
Taylor Hilyer
Alabama Community College System



President Elect
Robert Douglass
Jefferson State Community College



Vice-President
Libya Hunter
Bishop State Community College

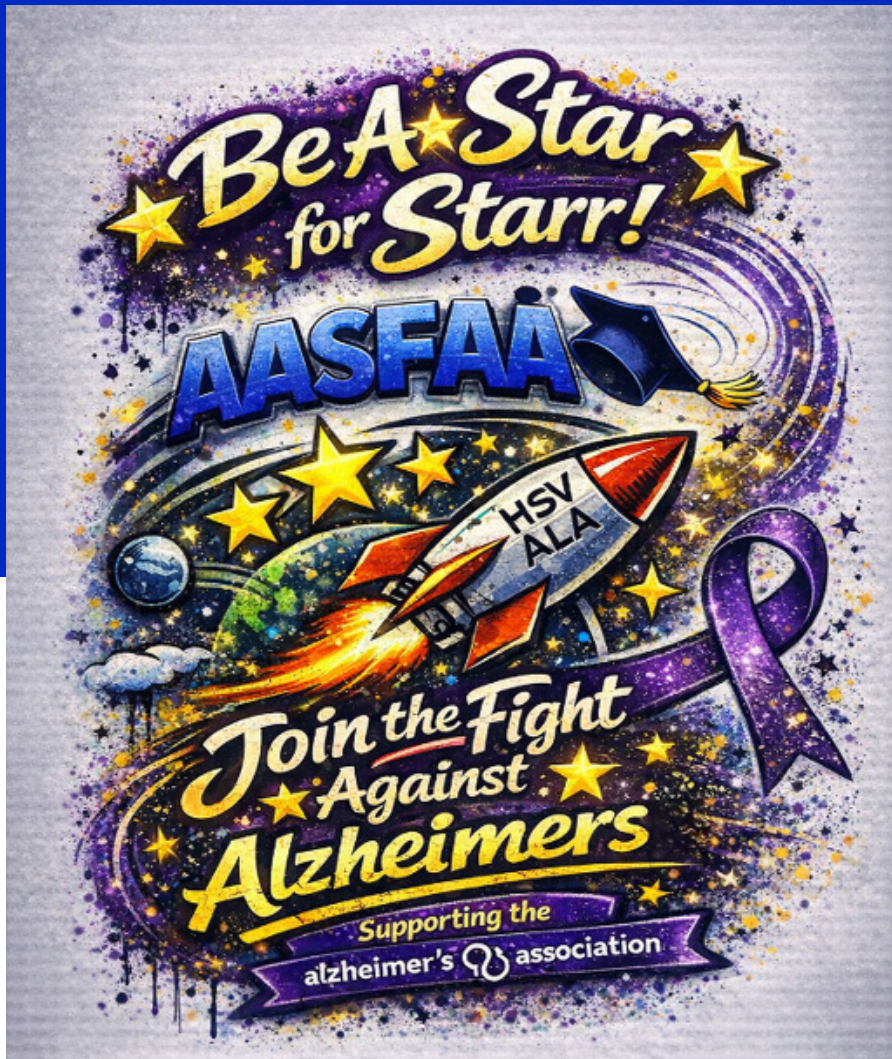


Treasurer
Vicki Johnson
Coastal Alabama Community College



Treasurer Elect
Gail Muse Beggs
Coastal Alabama Community College

AASFAA 2026 Conference Charity



This year's AASFAA Conference Charity is dedicated to honoring the memory of our beloved colleague and friend, Starr Peacock, whom we lost during last year's conference. Starr was a cherished member of the AASFAA family, and her impact continues to be felt across our community.

In Starr's memory, her family has requested that donations be made to the Alzheimer's Association. The Alzheimer's Association leads the way in the fight to end Alzheimer's and all other forms of dementia by advancing global research, promoting risk reduction and early detection, and providing quality care, education, and support for individuals and families.

Through this charitable effort, we honor Starr's legacy while supporting a cause that brings hope to so many.

Online donation information coming soon.

<https://www.alz.org/al>

Members should click the "Donate" button. In the "Honoree name" field, put "AASFAA" to allow us to tract them to our charity. It allows you to enter a custom dollar amount, or select from pre-determined options.

Guest Speakers

Joan Bailey



Joan Bailey is the Director at the University of South Florida Health (USFH) Office of Financial Aid, where she primarily supports graduate and professional students. Her career in financial aid began in 1996 as a graduate student assistant at the University of South Florida (USF) Office of Financial Aid. Over the years, Joan has held numerous roles at USF. She left USF for a brief stint at St. Petersburg College in 2010 before returning to USF five years later to join USF Health.

An active leader in the financial aid community, Joan has served in multiple capacities at the state, regional, and national levels. As of July 1, 2025, she began her term as President of the Southern Association of Student Financial Aid Administrators (SASF AA), after previously serving as SASF AA's Site Selection Chair for four years and as the Vice President, 2019-2021. Joan has served as both Vice President, President and Past President of the Florida Association of Student Financial Aid Administrators (FASF AA). Joan has also contributed to numerous committees and task forces within FASF AA, SASF AA, and NASF AA, and served as NASF AA's Graduate & Professional Caucus Chair from 2021-2023. She currently serves as a NASF AA's Board Observer, representing SASF AA.

A frequent presenter at FASF AA, SASF AA, NASF AA, and AAMC conferences, Joan is deeply committed to mentoring and supporting the professional growth of financial aid administrators. Outside of her professional endeavors, Joan enjoys life as an empty nester with her husband and takes pride in her daughter, who also works in higher education.

Jamie Burt



Jamie Burt serves as your 2025-2026 AASF AA President and the Associate Director of Business Operations in the Office of Student Financial Aid and Scholarships at

The University of Alabama. With over 22 years of experience in financial aid, she is dedicated to helping students and families navigate the financial aid process and achieve their higher education goals. Jamie is an active board member of SASF AA and has earned multiple FAAC® certifications through NASF AA's Certified Financial Aid Administrator® Program.

Outside of work, she enjoys spending time with her husband, David, and their three children.

Guest Speakers

Dr. Heather Boutell



“Dr. Heather Boutell is the Director of Financial Aid at Vanderbilt School of Medicine in Nashville, TN. Heather has worked in the field of financial aid for 34 years, spending the last 7 years as Director of Financial Aid at Vanderbilt School of Medicine.

Heather has been active in professional organizations and served as the President of the Kentucky Association of Student Aid Administrators in 2004-2005 and President of the Southern Association of Student Financial Aid Administrators in 2008-2009. She has served on the National Association of Student Financial Aid Administrators (NASFAA) Board of Directors several times in appointed and elected positions. She received the KASFAA and SASFAA Distinguished Service Awards, and the NASFAA Regional Leadership and Meritorious Achievement Awards for her contributions to the profession.

Heather earned her Bachelor of Music Education at Kentucky Wesleyan College and her Master of Education in College Student Personnel Services and College Counseling at the University of Louisville. She recently earned her Ed.D. at Lipscomb University.

Heather, her husband Steve, and cat Crouton reside in Lebanon, TN. They have two adult sons who both live in Chicago. For fun, Heather loves reality TV competition shows – ask her about Survivor, Top Chef, or Amazing Race!”

Dr. Libya Hunter



Dr. Libya Hunter currently works with the Financial Aid team at Bishop State Community College.

Libya has worked in financial aid since July, 2011; during this time she has assisted many to complete FAFSA applications, packaging aid, counseling students, reviewing appeals, and all the other pieces that makes it all come together.

Through the years whether at home working with her family, at the grocery store, or at the shopping mall - she learned that there is no escape and the job never ends. However, it is an honor for her to be able to assist in and out of the office setting!

Guest Speakers

Lisa Aiken



Lisa has 35 years of federal service and started her government service as a stay in school clerk for the U.S. Information Agency in 1988. In 1989 Lisa joined the U.S. Secret Service as a clerk typist. After obtaining her master's degree in 1999 Lisa joined the U.S Postal Service Office of Inspector General (OIG) as an Audit Evaluator. After several years as an evaluator, Lisa joined the USPS OIG, Office of Investigations as a Special Agent.

As a Special Agent with the USPS OIG, Lisa conducted health care, mail theft, financial crimes, and internal misconduct investigations. Lisa's passion for investigations continued when she left federal service for an investigator position with the Dental Board of Examiners with the State of Maryland from 2016 to 2018. Lisa returned to federal service as background investigator for the Department of Defense Counterintelligence Security Agency in 2018 until 2022. Lisa joined the U.S. Department of Education OIG in January 2022 as a Special Agent where she currently conducts criminal, civil, and administrative investigations such as federal student aid fraud, fraud and corruption in school districts, after-school programs, and grant and contract fraud.

Lisa holds a Bachelor of Science degree in Sociology and a Master of Science degree in Administrative Management from Bowie State University.



Rose Cobb



Rose Marie Cobb is the Veterans & Military Affairs Coordinator at Jefferson State Community College in Birmingham, Alabama. She is also the President of the Alabama Veterans Affairs Association. She began her higher education career as a Financial Aid Advisor in Greenville, South Carolina, went on to work in Admissions, Advising, and Enrollment Services, and moved to Birmingham in 2014 to become Student Services Director at Brown Mackie College.

When Brown Mackie closed its doors in 2017, she was blessed with the VMA position at Jefferson State. Her diverse work experience makes her an asset to students as she assists them with advising, financial aid, transcript review, benefit processing & being a liaison between faculty & students.

She enjoys traveling with her husband & friends, playing golf poorly, & cheering on her SC Fighting Gamecocks.

Guest Speakers

Kari Dedwylder



Kari is the Assistant Vice President of Financial Aid & Student Accounts at Jones College in Ellisville, MS, and has spent more than 20 years working in financial aid at both private and public industries.

She started her career deep in Return to Title IV calculations and, over time, grew into roles involving awarding and disbursing aid, building processing systems, and keeping up with ever-changing regulations. In 2016, Kari began working at Jones College to put her production knowledge, technical skills, and regulatory expertise to work in support of students.

A Jones College alum, Kari earned her associate degree there before completing her undergraduate studies at The University of Southern Mississippi. She later added a master's degree from The University of Alabama and a graduate certificate in Data Science from Mississippi State University.

When Kari joined Jones College, she quickly became involved with MASFAA after seeing how valuable the organization is for staying connected to federal and state regulations, industry trends, and the broader financial aid community. She was elected President-Elect this year and is excited to continue serving MASFAA in the years ahead.

When she's not working, Kari enjoys running and spending time with her husband, son, and her miniature schnauzer, who keeps life entertaining.

Shannon Jones



Assistant Vice President, Business Development

Shannon's experience in several areas of higher education began at Shorter University in admissions where her primary responsibility was conducting presentations about the university and the financial aid process.

Shannon has worked for Regions Bank where she managed a staff, conducted financial literacy events as well as exit counseling for schools throughout the SE before SallieMae took over the operations of the student lending arm of SallieMae. Now working for Inceptia for over 8 years after leaving USAFunds, she is eager to tell her clients about all of the new solutions that Inceptia has to offer.

She is an advocate for colleges helping them to develop best practices for their default management strategies including briefing college Presidents, College Boards, and Councils.

Shannon brings her knowledge to Inceptia to help schools apply customized plans that meet their specific needs with the focus of helping their students achieve financial success.

Guest Speakers

Daivid Page



David DeMear Page is a Senior Business Development Specialist with Blue Icon Advisors, NASFAA Consulting. Prior to joining Blue Icon in June of 2022, Page served as the Vice President for Enrollment Management at Dillard University in New Orleans, LA for nine years.

At Dillard, Page oversaw the evening program, financial aid and scholarships, admissions, recruitment and programming, and the records and registration office. He has worked in higher education for 32 years at institutions including the University of Tulsa, Philander Smith College in Little Rock, AR., and previously at Dillard.

For 20 years he was a financial aid administrator and for the last 9 years of his campus tenure, he was in the Enrollment Management space. Page has volunteered his time with OASFAA, LASFAA, AASFAA, SWASFAA and NASFAA, where he sat on the NASFAA Board from 2007-09 as the SWASFAA Regional Representative. He returned to the NASFAA Board from 2011 – 2014 as NASFAA Rep-At-Large. He also has previously served on NASFAA's AGMC, NASFAA's Presidential Search Committee, Nomination and Elections and Enrollment Management Task Force committees and commissions. He previously served as Commission Director in 2015 and in 2020 where he oversaw three national committees. Page during his campus tenure served on the College Boards' annual HBCU program committee for 9 years. He received his B.S. in Business Administration from Oklahoma State University and his M.A. in Higher Education (College Student Affairs) from the University of Arkansas at Little Rock. In 2019 Page completed the Academy for Innovation in Higher Education Leadership Program which is a partnership between Arizona State University and Georgetown University. Page also participated in the Student Success Analytics Certificate Program through California State University, Long Beach in 2021.

He is married to Dr. Yolanda Page, and they have two children, William, 22 and Brooke 16.

Jonathan Looney



Director of Relationship Management, Sallie Mae

Jonathan has 37 years of experience in the financial aid community. In his position with Sallie Mae, he is responsible for working with colleges, universities and high schools in Alabama, Tennessee, and Mississippi. Prior to joining Sallie Mae in 2018, Jonathan worked 13 years for EdAmerica.

Jonathan spent 16 years as a financial aid administrator including 12 years at the University of Tennessee at Chattanooga where he served as Director of Financial Aid.

Jonathan has been active with various state financial aid associations, as well as SASFAA and taught 2 years at the SASFAA New Aid Officer Workshop. Jonathan received his undergraduate and graduate degrees from UTC and lives in Chattanooga.

Guest Speakers

Stephanie Miller



Stephanie has dedicated over 20 years to the field of financial aid, beginning her journey as a work-study student. After earning her degree, she briefly stepped away to teach high school and run her own financial services business. However, when her alma mater, Jacksonville State University (JSU) in Jacksonville, AL, called for extra help during a peak season, she couldn't resist returning to the world of financial aid.

What started as a temporary role turned into 14+ years of service at JSU. She then transitioned to FA Solutions, LLC, where she worked as a consultant, assisting public and private institutions—both 2-year and 4-year colleges—nationwide. Her expertise in financial aid regulations, school information systems, and training made her a valuable resource for institutions looking to enhance their processes.

Her love of school information systems and financial aid along with her NASFAA Credentials and being the first in Alabama to earn the NASFAA Certified Financial Aid Administrator (CFAA©) designation allowed her to broaden her knowledge base to assist in training staff, instructors, and administration within and outside of the financial aid office on the processes and effects of federal financial aid on students and the institution.

Today, she serves as the Director of Financial Aid at Central Alabama Community College, continuing her mission to support students in achieving their goals and dreams.

Today, she serves as the Director of Financial Aid at Central Alabama Community College, continuing her mission to support students in achieving their goals and dreams.

Celena Tulloss



Celena Tulloss, FAAC, serves as the Assistant Vice President for Enrollment Management and Executive Director of Financial Aid and Scholarships at Auburn University.

Celena has spent over 20 years in the financial aid field, leading a small private institution, Lincoln Memorial University, to roles at the University of Tennessee, Knoxville, and the University of Utah.

Celena is active in association work, having served as the President of the Tennessee Association (TASFAA) and the two-time President of SASFAA

Guest Speakers

William Washburn



William is the Director of Financial Aid at the University of West Alabama, bringing over 14 years of experience in higher education, with a background in accounting and financial aid management. With a strong foundation in financial analysis and budgeting, he has a deep understanding of both the academic and financial needs of students.

He holds a Bachelor of Business Administration in Accounting and a Master of Business Administration in General Business, both from the University of West Alabama. William is dedicated to ensuring that students have access to the resources they need to succeed academically, providing both financial support and guidance.

Outside of work, William resides in Livingston, Alabama, with his wife, Codie, and their two children, Weston and Wrenley.

Tony Bordeaux



Educational Background: Tony earned his Bachelor's degree from North Carolina Wesleyan University and later pursued an MBA from American InterContinental University.

Experience: From 1995 to 2005, Tony worked with the North Carolina State Education Assistance Authority. During this period, he managed the awarding and repayment of State Funded Student/Scholarship Loan Programs for critical careers such as nursing, teaching, and medicine.

In 2005, Tony joined The University of Alabama as the Associate Director of Student Account Services. In this role, he oversees various loan programs, including Federal Perkins, Institutional, Nurse Faculty,

Nursing Student, Cyber Corps, and Noyce loans. His responsibilities also extend to managing R2T4, athletic scholarships, departmental and sponsored grants, third-party billing, miscellaneous accounts receivable, the central student accounts email, delinquent student accounts, emergency loans, and miscellaneous non-student account billing.

Professional Involvement: Tony is actively involved in professional organizations. He currently serves on the board of COHEAO (Coalition of Higher Education Assistance Organizations) as the agenda chair. He is also a past board member of NCASFSA, where he served as treasurer and chaired the conference committee. He is also a member of SASFSA and NASFSA.

Personal Interests: In his free time, Tony enjoys running, biking, and participating in community theatre.

Guest Speakers

Eric Prewitt



Eric Prewitt is a native of Hale County and a graduate of Hale County High School. He is married to Dr. Nicole B. Prewitt of Florence, AL and they have two children, Daevion Prewitt and Erin Prewitt. Upon completion of high school, Eric received a baseball scholarship to Shelton State Community College. After an unsuccessful first year of college, he decided upon a different career path and enlisted into the United States Navy, where he served honorably for eight years.

Upon the completion of his obligated military service in the United States Navy, Eric returned home to the state of Alabama and reenrolled into Shelton State Community College to complete his educational goals. After receiving an Associate of Arts degree from

Shelton State Community College, he began his career at the same institution and has been employed with Shelton State Community College for twenty-one years serving in various roles and is currently the Director of Financial Aid.

Eric is considered a leader throughout West Alabama and nationally in various capacities. He currently serves as the President of Shelton State Community College's Alabama Education Association, President, 100 Black Men of West Alabama Inc., and serves on the National Committee of the Collegiate 100. Eric also serves as the Senior Pastor of Greater St. Paul CME Church located in Akron, AL.

In addition to earning an Associates Degree, Eric furthered his education while working full-time and earned both Bachelors of Arts and Master of Arts Degrees from Athens State University. In his free time, Eric enjoys playing golf, cruising, spending time with family and doing absolutely nothing!

Marcus D. Byrd



Marcus D. Byrd, a native of Huntsville, Alabama, serves as Director of Financial Aid at Alabama A&M University with over 20 years of experience in higher education at HBCUs, including Coppin State, Alabama State, Tuskegee, and AAMU.

He previously served as Director of Financial Aid and Interim Vice President for Student Affairs and Enrollment Management at Coppin State University and is guided by a philosophy of anticipating customer needs through effective teamwork, communication, and data-informed decision making.

Byrd is a cum laude graduate of Alabama A&M University, earning a Bachelor of Science in Finance and an MBA in Management Information Systems.

He is married to Arielle James Byrd, and they have four sons: Mason, Ezra, Eli, and Ellis.

AASFAA
 2026 SPRING CONFERENCE
 APRIL 7-10, 2026
 EMBASSY SUITE BY HILTON HUNTSVILLE HOTEL & SPA
 HUNTSVILLE, ALABAMA

Tuesday, April 7, 2026

3:00 pm	Sponsor Set-up	Pre-Function Foyer
5:30 pm-7:30 pm	Registration Open	Pre-Function Foyer
6:00 pm 7:00 pm	Complimentary Evening Reception by Embassy Suites Huntsville	
6:00 pm	Dinner on Your Own ("Community Table" on-site and area attractions)	
7:30 pm-	AASFAA Board Meeting/Dinner	Private Dining room

Wednesday, April 8, 2026

7:00 am- 12:00 pm	Registration Open	Pre-Function Foyer
6:00 am- 9:00 am	Free Made-to-order Breakfast by Embassy Suites Huntsville	
8:00 am- 9:00 am	Sponsor Set Up	Pre-Function Foyer
9:00 am- 11:30 am	Sponsor Area Open	Pre-Function Foyer

9:00 am-11:00 am | Concurrent Breakout Sessions

9:00 am- 11:00 am New Aid Officer's Workshop Madison Boardroom

Presenter: Dr. Libya Hunter, AASFAA Vice President, Bishop State

Moderator: Concepta Williamson, Citizens Student Loans

9:00 am- 10:00 am Pell and Direct Loan Reconciliation (How to do the Process) Redstone Board Room

Presenter: Kari Dedwylder, Assistant VP of Financial Aid & Student Accounts, Jones College, Ellisville, MS

Moderator: Concepta Williamson, Citizens Student Loans

This session will provide a practical, step-by-step overview of Pell and Direct Loan reconciliation, focusing on how to align institutional records with the Common Origination and Disbursement (COD) system and the G5 to ensure accurate reporting and cash management compliance. Participants will review key reconciliation components, common discrepancies, timing requirements, and best practices for maintaining audit-ready records.

9:00 am- 10:00 am Dealing with Challenging Staff Big Spring D

Presenter: Joan Bailey, SASFAA President

Moderator: Bill Ayers, College Ave Student Loans

This session explores strategies for working with a variety of staff- how do we prevent one bad apple from spoiling the entire bunch!

10:00 am- 10:15 am Break

10:15 am- 11:15 am Professional Judgement/Dependency Override. Let's Talk. Madison Boardroom
(It all depends on the situation)

Presenter: Jamie Burt, Financial Aid Director, The University of Alabama
Moderator: Andy Weaver, KHEAA/KHESLC

Professional Judgment and Dependency Overrides often come down to one thing: it depends. In this session, we'll review federal guidance, discuss common scenarios, and share best practices for evaluating and documenting special circumstances while supporting students with unique situations. Join the conversation on balancing compliance, consistency, and compassion in case-by-case decisions.

10:15 am- 11:15 am Financial Aid Taking the Lead on Student Success Big Spring D

Presenter: Shannon Jones, Inceptia

Directors of Financial Aid are uniquely positioned at the crossroads of enrollment, affordability, and institutional policy. Yet, when communication between financial aid, the business office, and enrollment management is aligned, past due balances can become unintended barriers to student persistence and institutional growth.

This session explores how one institution paved the way for stronger cross-campus collaboration, positioning financial aid as a strategic partner rather than a siloed function. Attendees will learn how aligning financial aid and the business office can reduce accounts receivable, support student success, and positively impact enrollment outcomes and institutional financial health.

10:15 am- 11:15 am Financial Aid Program Review. Are you prepared? Redstone Board Room

Presenter: Stephanie Miller, Financial Director, Central Alabama Community College
Moderator: Jeff Daniels, Navy Federal Credit Union

Ever wondered who, what, when, where, why, and how of a program review? If so, here's your chance to join us in figuring out the answers to the 5Ws and H questions.

11:30 am- 12:45 pm Lunch Big Spring ABC

1:00 pm- 2:00 pm Opening Session Big Spring ABC

2:00 pm- 2:15 pm Break/Vendor Area Open

Panel Discussion Big Spring ABC

2:15 pm- 3:25 pm "Behind the Curtain: What Vendors Want you to Know and What You Want them to Know."

Panel: Members of the Vendor Community

Do vendors scare you? Do they annoy you? Vendors would like to present what will help you maximize your relationships with one another while also hearing your opinions. Bring all your ideas and come interact with a panel of vendors while they talk about their world. Have you ever wanted to know what vendors were thinking? Have you ever wanted to ask a vendor a question but wanted to do it anonymously?

3:30 pm - 4:30 pm | Concurrent Break Out Sessions

3:30 pm- 4:30 pm The Who, What, why, and When of FAFSA Data Sharing Madison Boardroom

Presenter: Celena Tullos, Assistant Vice President Enrollment Management, Auburn
Moderator: Jeff Daniels, Navy Federal Credit Union

Navigating the complexities of FAFSA data sharing can be challenging, but understanding the rules surrounding access, disclosure, and usage is essential for maintaining compliance.

3:30 pm- 4:30 pm OB3A loans, a working session on loan prorations Redstone Board Room
 Presenter: Stephanie Miller, Financial Aid Director, Central Alabama Community College
 Tony Bordeaux, Associate Director, The University of Alabama
 Moderator: Jonathan Looney, Sallie Mae
 This session will feature problem-solving with calculations for 'real-life' loan prorations.

3:30 pm- 4:30 pm The Evolving Landscape of Graduate Aid Administration Big Spring D
 Presenter: Joan Bailey, SASFAA President
 Moderator: Concepta Williamson, Citizens Student Loans
 This session covers some OB3 information and explores what administrators will need to do to continue to help our students.

3:30 pm- 5:00 pm Sponsor Area Open Pre-Function Foyer
 6:00 pm- Dinner on Your Own

Thursday, April 9, 2026

6:00 am-9:00 am Free Made-to-order Breakfast by Embassy Suites Huntsville
 7:00 am- 9:00 am Registration Open Pre-Function Foyer
 8:00 am- 11:30 am Sponsor Area Open Pre-Function Foyer

9:00 am-10 am | Concurrent Breakout Sessions

9:00 am- 10:00 am Panel Discussion- Institutional Scholarships Best Practices Madison Boardroom
 Presenter: Eric Prewitt, Financial Aid Director, Shelton State Community College
 Marcus Byrd, Financial Aid Director, Alabama A & M
 Moderator: Bill Ayers, College Ave Student Loans
 This panel will discussion best practices for awarding scholarships, availability to students, types of scholarships, and budget management

9:00 am- 10:00 am Return to Repayment and Default Management Big Spring D
What is going on? Repayment is here and what am I supposed to know?
 Presenter: Shannon Jones, Inceptia

This session will cover the importance and current urgency behind managing your CDR, key strategies including targeted outreach, grace period counseling, and repayment planning to equip students with the tools they need to avoid delinquency. Join us to learn how to implement these steps effectively and see the impact they can have on your school's CDR and overall student success

9:00 am- 10:00 am Staff Churn

Redstone Boardroom

Presenter: David Page, Blue Icon Advisor
Moderator: Andy Weaver, KHEAA/KHESLC

Staff churn is real. Planned exits, such as retirement, usually enable you to put together a transition plan and transfer knowledge prior to the departure. Unfortunately, other separations are unplanned due to a variety of reasons and can create disruptions without tools and resources in place. This training will explore reasons why people leave an institution and how the financial aid office can reduce and mitigate the negative impact of unplanned exits. We'll discuss best practices, techniques, and tasks you need to deal with turnover, onboarding, and training to support the office through the transition and help the new staff be successful.

10:00 am- 10:15 am Break

10:15 am- 11:15 am | General Session

10:15 am- 11:15 am Fraud

Big Spring ABC

Presenter: Lisa Aiken, Special Agent, Office of Inspector General

This session's presentation will go over the mission, types of fraud committed by schools, students, contractors, etc., differences between OIG, FSA, Partner participation and oversight, external fraud, sources of allegations, examples of cases and questions.

11:30 am - 12:45 pm Sponsor's Appreciation Lunch & AASFAA Business Meeting

Big Spring ABC

General Session

Big Spring ABC

1:00 pm - 3:00 pm Federal Update- What's New in Our Orbit

Presenter: Dr. Heather Boutell, Vanderbilt School of Medicine

Get ready for liftoff as we explore the latest federal regulations, guidance, and policy changes impacting financial aid. This session will highlight key updates, compliance considerations, and what's ahead for our campuses. We may not have a federal trainer, but Heather will channel her inner fed to provide you with what you need to know.

3:00 pm- 3:15 pm Break

3:30 pm- 4:30 pm | Concurrent Breakout Sessions

3:30 pm- 4:30 pm Financial Aid Operational Calendar

Big Spring D

How to create? What should be on it and why?

Presenter: Kari Dedwylder, Assistant VP of Financial Aid & Student Accounts, Jones College, Ellisville, MS
Moderator: Jeff Daniels, Navy Federal Credit Union

The session will also cover how to build and manage an effective Financial Aid Operational Calendar, outlining critical federal deadlines, compliance milestones, processing cycles, reconciliation checkpoints, reporting requirements, and cross-departmental coordination points. Attendees will learn what to include, why each element matters, and how a structured calendar supports regulatory compliance, internal controls, and efficient office operations.

3:30 pm- 4:30 pm Administrative Capability - What does it mean To Your Campus? Redstone Boardroom

Presenter: David Page, Blue Icon Advisor

Moderator: Jonathan Looney, Sallie Mae Student Loans

This session's objectives: define administrative capability, legal documentation, adequate resources, consumer information, automation & electronic processes, general privacy & security safeguards, separation of functions and record keeping & retention.

3:30 pm- 4:30 pm Where Financial Aid & VA Benefits Meet: Madison Boardroom

Understanding Processes and Policies

Presenter: Rose Cobb, Veteran and Military Affairs Coordinator, Jefferson State Community College
Alabama Veterans Affairs Association (AVAA)-President

Moderator: Concepta Williamson, Citizens Student Loans

This session explores how financial aid and VA education benefits intersect on campus, with a focus on key processes, policies, and practical considerations for staff who support military-connected students. Attendees will gain a clearer understanding of compliance responsibilities, common points of overlap, and ways to better coordinate service for students using VA benefits.

3:30 pm- 5:00 pm Sponsor Area Breakdown Pre-Function Foyer

6:00 pm - 7:00 pm Complimentary Evening Reception by Embassy Suites Huntsville

6:00 pm- 10:00 pm AASFAA President Dinner/Reception Big Spring ABCD -
Restaurant/Patio

Friday, April 10, 2026

6:00 am - 9:00 am | Free Made-to-order Breakfast by Embassy Suites Huntsville

9:00 am-11:00 am | General session Big Spring ABCD

9:00 am - 10:00 am Private Loans and Credit - What Schools Need to Know

Presenter: Jonathan Looney, Sallie Mae, Director, Relationship Management

Moderator: Robert, Douglass, AASFAA President Elect

With the changes to the federal Parent PLUS loan and the elimination of the federal GradPLUS program, families with incoming freshmen and new graduate students will likely ask questions about private loans that schools haven't had to answer in the previous years. This session will help college and university staff become more familiar with the following:

- Credit worthiness and private student loan access for students, parents, and graduate borrowers
- How the One Big Beautiful Bill impacts the federal loan programs including loan proration for all students (and their Sub, Unsub, and legacy GradPLUS loans)
- New scenarios students/families must consider to finance their remaining costs
- Establishing credit and credit inquiries
- Interest rates and APR's and the differences
- Cosigner release
- Loan limits
- HEOA and private lender disclosures
- The lender origination process

10:00 am - 11:00 am

SASFAA Update

Presenter: Joan D. Bailey, SASFAA President
Moderator: Jamie Burt, AASFAA President

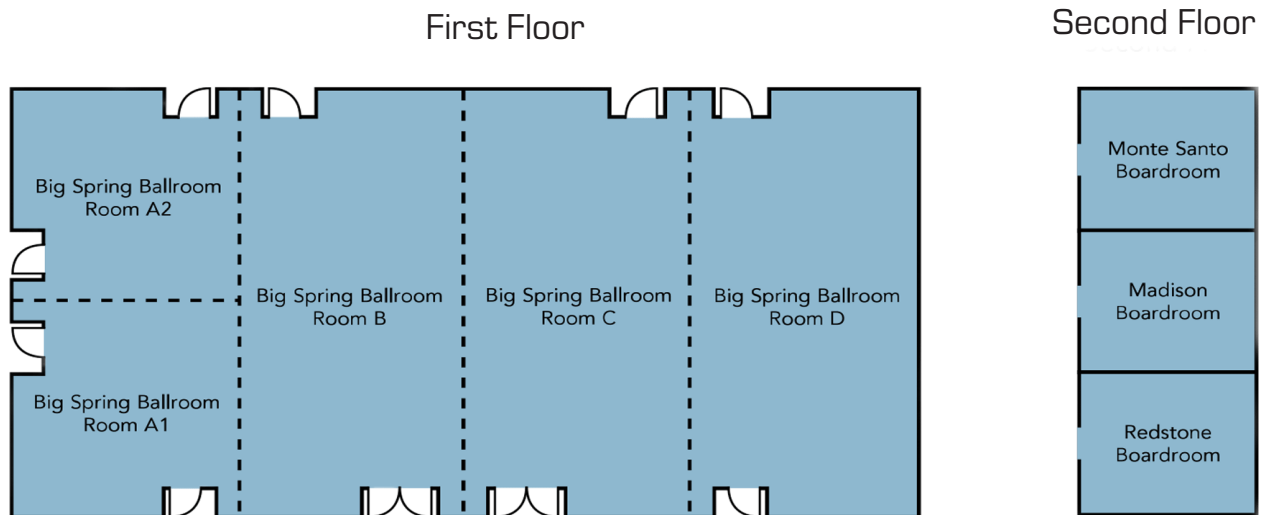
NASFAA Update

Presenter: Celena Tullos, Auburn
Moderator: Jamie Burt, AASFAA President

11:00 am Adjourn

12:00 pm - 1:30 pm FSA OBS3 Loan Reduction Webinar

Meeting Room Layout



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For additional questions, please contact your campus representative:

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